



State of Florida

Public Service Commission NEWS RELEASE

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Florida Association for Community Action Recognized as *PSC Helping Hand* for June

TALLAHASSEE – Florida’s Public Service Commission (PSC) today recognized the Florida Association for Community Action (FACA) as a *PSC Helping Hand*. Partnerships are essential to raise public awareness, and the Commission appreciates FACA’s assistance in helping low-income residents and seniors with utility issues and energy and water conservation practices, and by providing information on the Lifeline Assistance (Lifeline) telephone discount program.

“Because of FACA and its executive director, Wilma McKay, the PSC reaches residents who might not otherwise receive assistance with utility concerns or know how to lower their monthly phone bills with the Lifeline program,” said PSC Chairman Ronald A. Brisé. “The Commission’s ongoing partnership with FACA makes it an exemplary *PSC Helping Hand* for June.”

During two PSC workshops held last year with state agencies and social service representatives from across Florida, the Commission helped organizations connect to share resources and more effectively serve their clientele. To continue the workshops’ success and recognize positive working relationships, each month this year the PSC will acknowledge a partner--a *PSC Helping Hand*--who has assisted the Commission’s outreach efforts.

“We are exceptionally pleased to be named a *PSC Helping Hand*,” said Ms. McKay. “PSC outreach materials provide valuable information for the low-income customers served by our Community Action Agencies statewide. The PSC creative energy efficiency practices to reduce energy costs and the federal Lifeline Assistance program are very beneficial to our customers.”

McKay added, “Community Action is dedicated to helping people help themselves and each other. We recognize that our partnerships with private and public organizations are essential to assisting with the reduction of poverty in Florida.”

Look for the *PSC’s Helping Hand* web page, recognizing outreach partners throughout 2013, under Hot Topics on the PSC’s homepage, www.floridapsc.com.

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